

ANNUAL REPORT

Imperial County Work Training Center, Inc.

2023-2024 Program Year



Established 1976

Mission Statement:

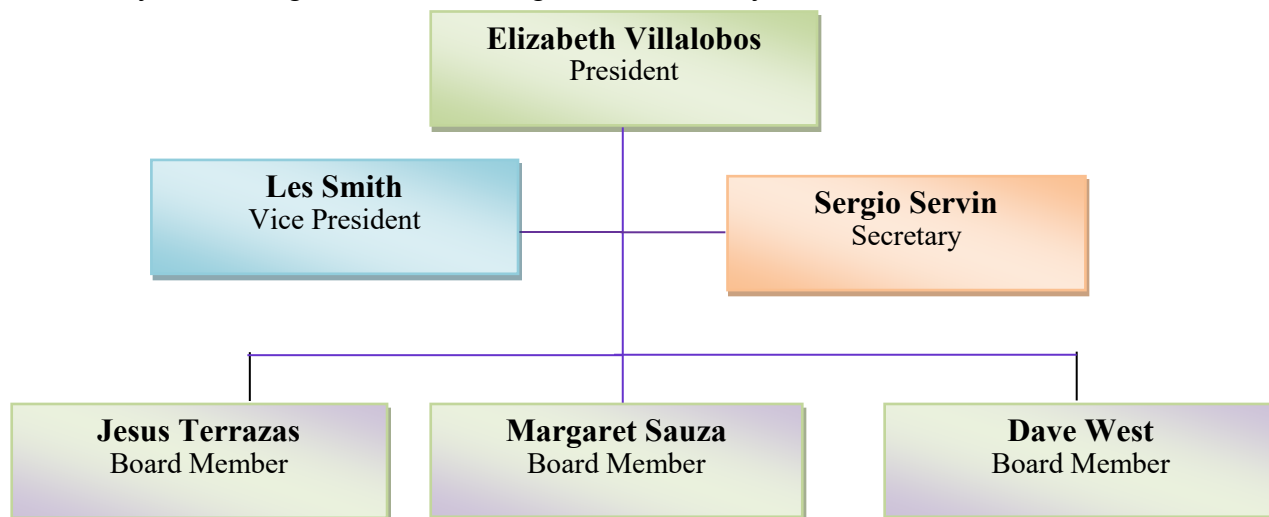
"To assist persons with disabilities, seniors, or individuals with other significant barriers in developing and realizing their goals in employment, lifestyle, and self-worth."

About the Organization

Imperial County Work Training Center (WTC), a 501 (c) (3) not for profit corporation, has provided services to persons with disabilities, seniors, and others with significant barriers for over 45 years. As a community based (CBO), non governmental organization (NGO), it maintains strong ties to both the community as well as with other agencies that work with WTC in providing services to the community. WTC has matured and prospered through its dedicated and caring staff. The management staff possesses over sixty years of commitment to the community and WTC. As you review our 2023-2024 Annual Report, please rest assured that while we are extremely proud of our accomplishments, we are not yet satisfied, and will continue to strive as we work towards loftier goals..

The Board of Directors

The Board of Directors of WTC are active community members that provide their time and effort on a voluntary basis to assist with our mission. The Board provides systemic and visionary guidance to the agency. They are also active in fund-raising efforts to not only help WTC, but to also help other community based organizations throughout the county.



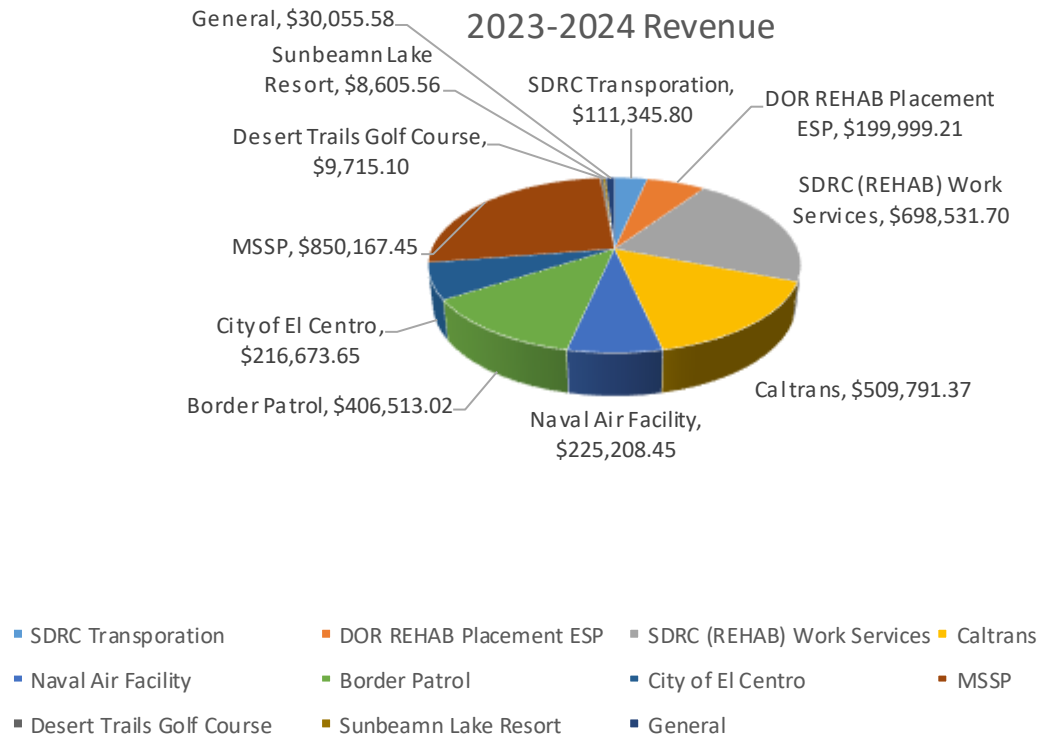
WTC Management Team



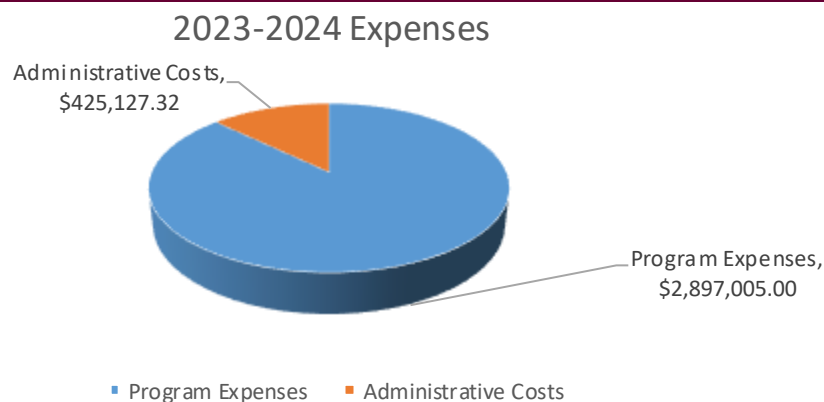
2023-2024 Funding Sources

Imperial County Work Training Center provides services to members of our community via various funding sources. These funding sources include the Department of Defense, the City of El Centro, the Department of Homeland Security, the California Department of Aging, Dessert Trails Golf Course, Sunbeam Lake RV Resort, the California Department of Transportation, San Diego Regional Center, and the Department of Rehabilitation. WTC's budget for the program year totaled \$3,266,606.89.

2023-2024 Revenue



2023-2024 Expenses



Programs and Services

WTC provides various services to our community. This year marks forty-eight (48) years that WTC has provided employment services to persons with disabilities. WTC has operated and supported a number of services for persons over the age of 55 for over thirty (30) years. WTC has been and is the current provider of the Multipurpose Senior Services Program (MSSP) for twenty-six (26) years. These services have now joined by the Employment Services Program for the last fourteen (14) years.

Community Employment Services Program

WTC's Community Employment Service Program provides rehabilitation, training, and paid employment experience within individual and work group settings for the developmentally disabled population in Imperial County. Thirty-three (33) clients were served during the 2023-2024 program year.

The Community Employment Service Program focuses on developing the job skills and work habits necessary for individuals to enter the competitive employment arena. This service targets persons with developmental disabilities, and works closely with the California Department of Rehabilitation and the San Diego Regional Center for the Developmentally Disabled of Imperial County.

Clients are provided quality training in the areas of janitorial maintenance and landscaping. Work crews consist of one experienced vocational trainer providing appropriate training and instruction for up to three (3) clients. Training varies from individual hand-over-hand instruction to group instruction for the crew.

Along with, and just as important as, training services, clients are also instructed in working alone or as a part of a group. Additionally, proper work site behavior is taught and reinforced. As a result, clients become more self-assured, and are more apt to contribute to their community in various ways. WTC's goal of 85% client satisfaction was surpassed, with clients presenting a 90% satisfaction level.

We are also very proud to report that our goal of 85% Stakeholder Satisfaction was surpassed, with Stakeholders reporting a 94% satisfaction level.

Multipurpose Senior Services Program

The Multipurpose Senior Services Program (MSSP) is a comprehensive case management program designed to provide a viable alternative to institutionalization of elderly Medi-Cal recipients. Services are provided until the cost of service delivery exceeds the cost of institutionalization.

Eligibility requirements for MSSP: Imperial County Residents, minimum age 65, receiving Medi-Cal Benefits, in frail health or at risk of placement in a nursing home, ongoing need for case management services and willing to accept MSSP services.

Once determined eligible, the MSSP team, consisting of Bachelor Degree-level care managers and an in-house nurse, evaluates the client and develops a program of appropriate services. This Care Plan is a client-based plan for service delivery that includes the provision of assistive devices such as hand rails, wheelchair ramps, and other useful home aids. This team approach to meeting the client's care plan goals, using client input as an integral part of plan development, has proven successful in enhancing the quality of life of the elderly by enabling them to remain in the comfort and familiarity of their own homes.

Case management services are provided as long as the client is in need of services. Continued monitoring by the MSSP team, ongoing evaluation of the client's health status, as well as monthly, quarterly, and annual evaluations all serve to ensure that new risks are identified and addressed.

What services does MSSP arrange for: Adult Health Care, case management, In Home Supportive Services, transportation, Medical Equipment, Respite Care, Supplemental in-home domestic/personal care, specialized transportation, counseling, communication devices, minor home safety repairs & money management.

MSSP Service Area: Westmorland, EL Centro, Brawley, Holtville, Niland, Heber, Calipatria, Calexico, Imperial, Bard, Seeley, Winterhaven, Ocotillo & Bombay Beach.

WTC's MSSP program is able to provide services to two hundred (200) clients on a monthly basis. Clients have no time limits placed on them. Clients are referred to WTC by members of the medical, social, and other community facilities, as well as from family members.

The MSSP program has served one thousand one hundred and sixty four (1,338) clients since its inception, and more client referrals are received every day. As soon as a client leaves the program, the next applicant from the eligible list is introduced into the program. With a client satisfaction rate of one hundred percent (100%), WTC has been praised by program monitors for its innovative practices.

Employment Services Program

The Employment Services Program (ESP) provides employment services to shared consumers of Imperial County Behavioral Health Services (ICBHS) and the Department of Rehabilitation (DOR). The intent of the program is to prepare and assist the individuals served to obtain and maintain meaningful employment. The services are designed to prepare the DOR consumers with the skills necessary to secure and maintain competitive employment in agreement with their Individual Plan for Employment (IPE). All services are provided in English and/ or Spanish with some vocational English.

Upon determination of a DOR consumer's readiness to engage in Employment Preparation services, DOR consumers will participate in the following activities: Interview Techniques, Résumé Development, Application Preparation, appropriate grooming and hygiene, and assistance with benefits planning related to employment.

Upon determination of a DOR consumer's preparedness to engage in job search activities, DOR consumers will receive Job Development and Placement Assistance. Upon Job Placement the consumers will be assisted with Job Orientation assistance and Employment Retention assistance.

The Employment Services Program served thirty-five (35) clients during the 2023-2024 program year. WTC's goal of 85% client satisfaction was surpassed, with clients presenting a 93% satisfaction level. We are also very proud to report that our goal of 85% Stakeholder Satisfaction was surpassed, with Stakeholders reporting a 94% satisfaction level.

We Are WTC

The Board of Directors, the Executive Director, and the Management Team of Imperial County Work Training Center would like to express our sincere gratitude to those individuals who share our vision and goals of serving the disabled and elderly of Imperial County. Our staff:

Work Services

Idolina Castelo Rubio
Guadalupe Garcia
Julio Jimenez
Jose A. Parra`
Elizabeth N. Renteria
Richard F. Schmidt
Ashley White

James E. Fleet
Maria Elena Gonzalez
Maria Jurado
Juan R. Puente
Jose A. Ruiz
Martin H. Urbina
Cesar P. Zumaya

Carlos Gamez
Ernesto Hernandez
Israel L. Mercado
Francisco J. Quintero
Peter Saucedo
Ignacio Valdez

MSSP

Grisel Alvarado
Edith A. Miranda Verdugo

Nora A. Bermudez-Perez
Minerva Palacio

Arely A. Bueno Gonzalez
Jesus Valenzuela Castro

Employment Services Program

Tammy Beasley

Julia D. Mason

Administration

Martin Medina Mendoza

Josefina Duarte

From the Executive Director

As the Executive Director of Work Training Center for over thirty years, it brings me great joy, pride, and gratitude to see how the agency has progressed over the years. We have become an integral component of agencies to provide services for members of our community.

We have created, nourished, and grown relationships with other Non Government Organizations as well as relationships and partnerships with local, state, and federal government. We have community stakeholders as members of our board of directors.

As you review our 2023-2034 Annual Report, please know that while our results have been positive, we are not and never will be satisfied with our work. We will continue to seek to improve our services in order to help our community by our unending efforts to continue with our mission:

“To assist persons with disabilities, seniors, or individuals with other significant barriers in developing and realizing their goals in employment, lifestyle, and self-worth.”

Thank you,
Angela Delgado, MPA
Executive Director



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